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November 17, 2000

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Ms. Magalie Roman Salas
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W., Room TW A325
Washington, D.C. 20554

Ex-Parte

*Re: Application by SBC Communications Inc. for Authorization Under Section 271 of
The Communications Act to Provide In-Region, Interlata Service in the States of Kansas
and Oklahoma. Docket No. 00-217*

Dear Ms. Salas:

Please find enclosed at the request of staff, one request for information with SWBT's responses as filed in the Oklahoma 271 investigation proceeding and one request for information with SWBT's response as filed in the Kansas state 271 investigation proceeding.

Sincerely,

Edwardo Rodriguez Jr.
Edwardo (Eddie) Rodriguez

Attachment

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List A B C D E

BEFORE THE CORPORATION COMMISSION OF THE STATE OF OKLAHOMA

APPLICATION OF THE ATTORNEY)
GENERAL OF THE STATE OF)
OKLAHOMA, AT&T COMMUNICATIONS)
OF THE SOUTHWEST, INC., BROOKS)
FIBER COMMUNICATIONS OF TULSA,)
INC., COX OKLAHOMA TELCOM, INC.,)
MCI TELECOMMUNICATIONS)
CORPORATION, AND SPRINT)
COMMUNICATIONS, L.P. TO EXPLORE)
SOUTHWESTERN BELL TELEPHONE)
COMPANY'S COMPLIANCE WITH)
SECTION 271(C) OF THE)
TELECOMMUNICATIONS ACT OF 1996)

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

CAUSE NO. PUD 970000560

**SOUTHWESTERN BELL TELEPHONE COMPANY'S RESPONSE TO
WOLDCOM, INC. AND ITS OKLAHOMA OPERATING
SUBSIDIARIES' FIRST SET OF DATA REQUESTS**

Southwestern Bell Telephone Company ("SWBT") hereby provides its response to WorldCom, Inc. and its Oklahoma operating subsidiaries' first set of data requests, which consist of forty-seven (47) requests. SWBT's responses are attached hereto.

Respectfully submitted,

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ATTORNEYS FOR SOUTHWESTERN BELL
TELEPHONE COMPANY

CERTIFICATE OF SERVICE

On this ___ day of July, 2000, a true and correct copy of the foregoing was mailed, postage prepaid, and e-mailed to:

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Deputy General Counsel
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Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-I.A(1)
7/25/00

1-I.A(1)

System Commonalties Within SWBT Region

Is work from all states (Texas and “MOKA” – Missouri, Oklahoma, Kansas and Arkansas) processed in the same physical processing location on the same backend systems?

Response: The front end systems, LEX, EDI, DataGate and Verigate and LASR, are processed in Southwestern Bell’s Dallas Data Center. The backend systems are identical systems processed in either the St. Louis Data Center or the Dallas Data Center. Texas orders and MOKA orders may be processed in either location.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 97000560
First Set of Requests
WorldCom
Request Number 1-I.B(2)
7/25/00

1-I.B(2)

System Commonalties Within SWBT Region

If processing location and backend systems in MOKA are not the same as in Texas, where are these systems physically located (city and state) and how do they differ by state?

Response: The front end systems, LEX, EDI, DataGate and Verigate and LASR, are processed in Southwestern Bell's Dallas Data Center. The backend systems are identical systems processed in either the St. Louis Data Center or the Dallas Data Center. Texas orders and MOKA orders may be processed in either location.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-I.C (3)
7/25/00

1-I.C (3)

System Commonalties Within SWBT Region

If location and backend systems differ, what process is used to make sure that the software releases provide the same levels of functionality in each state across the region and are updated simultaneously?

Response: Systems located in the St. Louis and Dallas Data Centers are identical and are managed by common processes and personnel.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-I.D(4)
7/25/00

1-I.D(4)

System Commonalties Within SWBT Region

If hours of System Availability are not identical for all systems in SWBT's five-state area, specify all differences.

Response: The hours of System Availability are identical, by system.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-I.E(5)
7/25/00

1-I.E(5)

System Commonalties Within SWBT Region

If the St. Louis IS Call Center does not handle all technical inquiries for the five-state SWBT region, list other technical inquiry sources available to CLECs.

Response: The St. Louis IS Call Center handles all technical inquiries for the SWBT five-state region.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-II.A(6)
7/25/00

1-II.A(6)

Pre-Order

If Business rules differ across the SWBT five-state area, provide those differences.

Response: Business rules do not differ across the SWBT five-state area; SWBT follows the same procedures and processes for the five states.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-II.B(7)
7/25/00

1-II.B(7)

Pre-Order

If the backend systems that are used to return pre-order information differ among the SWBT five-state area, provide those differences.

Response: The systems are identical.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-II.C(8)
7/25/00

1-II.C(8)

Pre-Order

If databases used in pre-ordering transactions (such as PREMISE) are not identical among SWBT's five-state area, provide all instances where they are not.

Response: The databases used in pre-ordering transactions are identical systems processed in either the St. Louis Data Center or the Dallas Data Center. Texas transactions and MOKA transactions may be processed in either location.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-II.D(9)
7/25/00

1-II.D(9)

Pre-Order

If pre-order queries are not formatted the same across SWBT's five-state area, specify how they differ for each state.

Response: Formats for pre-order queries are identical across SWBT's five-state area.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-III.A(10)
7/25/00

1-III.A(10)

Ordering

Are all Business rules the same across all five SWBT region States?

Response: Business rules for ordering are the same across all five SWBT region States; SWBT follows the same procedures and processes for all five states..

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-III.B(11)
7/25/00

1-III.B(11)

Ordering

Are orders from all states (Texas and "MOKA" – Missouri, Oklahoma, Kansas and Arkansas) mechanically processed in the same physical processing location on the same backend systems?

Response: The front end systems are processed in Southwestern Bell's Dallas Data Center. The backend systems are identical systems processed in either the St. Louis Data Center or the Dallas Data Center. Texas orders and MOKA orders may be processed in either location.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-III.C(12)
7/25/00

1-III.C(12)

Ordering

Specify if there are multiple processors used and any differences in the way orders are received by these processors or differences in processor performance that would affect order results.

Response: SORD is a software system that is processed on multiple processors (mainframe computers) located in the St. Louis and Dallas Data Centers. These processors for SORD are physically separate, but they run identical code. The same capacity planning procedures are used. There are no differences in the way orders are received by these processors and no differences in processor performance that would affect order results.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-III.D(13)
7/25/00

1-III.D(13)

Ordering

If orders are mechanically processed in different locations, provide the locations (city, state) and detail of what orders or what geographical area is covered by each location.

Response: MOKA orders are generally processed on processors located in the St. Louis Data Center; Texas orders are generally processed on processors located in the Dallas Data Center.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-III.E(14)
7/25/00

1-III.E(14)

Ordering

If there is not a single processing system, describe if all orders for all states are processed simultaneously, regardless of state or, if not, describe how orders are divided into different queues and processed (i.e. on a state-by-state basis or on some other basis).

Response: Seven regional SORD systems, four in the St. Louis Data Center and three in the Dallas Data Center, each utilizing identical code, process orders on a first come, first served basis, whether the orders are wholesale or retail.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-III.F(15)
7/25/00

1-III.F(15)

Ordering

If they are divided into different queues and processed, describe how this happens.

Response: Orders are processed on a first come, first served basis, whether such orders are wholesale or retail orders. by region, on processors utilizing identical code. As soon as one order is distributed, the next service order is processed.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-III.G(16)
7/25/00

1-III.G(16)

Ordering

Are all USOCs and FIDs the same state by state in the SWBT region?

Response: Yes, except where services may differ among states.

Responsible Person: Elizabeth Ham
SWBT
Vice President, Long Distance Compliance
13075 Manchester Road, Room 256
St. Louis, Missouri 63131

Docket No. PUD 970000560
First Set of Requests
WorldCom
Request Number 1-III.H(17)
7/25/00

1-III.H(17)

Ordering

If USOCs and FIDs differ by state in SWBT's five-state region, provide the difference by state and describe how SWBT makes this information available.

Response: Generally, the USOCs and FIDs are the same regardless of the state for the specific product. However, there may be state differences for certain billing components, such as 911 surcharges, line charges, and the like, that may be different by state. The USOC and FID information is available on the SBC CLEC website.

Responsible Person: Elizabeth Ham
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St. Louis, Missouri 63131

Docket No. PUD 97000560
First Set of Requests
WorldCom
Request Number 1-III.I(18)
7/25/00

1-III.I(18)

Ordering

Certain features are not available in all five states (i.e. Customer Choice is not available in Texas). List features that are only available in certain states.

Response: Customer Choice is a service available to retail customers, not a feature. Features are specific to switch types and release levels of the switch and do not vary among states. Functionality of the ordering processes is identical among states.

Responsible Person: Elizabeth Ham
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